

MODEL DISPUTE RESOLUTION CLAUSE

Model NLP Dispute Resolution Clauses (Short Form)

Compact, single-paragraph versions of the four model clauses for shorter contracts.

About this clause

Each short-form clause is a condensed version of the corresponding full model clause. It works in the same way, and the NLP Rules fill in the procedural detail. Choose one clause only.

For higher-value or more complex contracts, the full model clauses are recommended because they set out the process in the contract itself.

Before you use it

1. Choose one clause only, and replace "this Agreement" and "Party" with the terms your contract uses.
2. In Clause A and Clause B, choose the negotiation period. The default is fifteen (15) days.
3. Mumbai is the default seat or place, and English the default language of arbitration. You may agree otherwise.
4. Clauses B and C do not decide where an unresolved dispute goes next. Use them together with the arbitration or jurisdiction clause in your contract.

Text shown [highlighted in brackets] is a default or an option. Complete, confirm or delete it before signing, and remove the brackets.

About the Mediation Act, 2023: as at October 2026, only some provisions of the Mediation Act, 2023 have been brought into force. The provisions not yet in force include those on enforcing a mediated settlement agreement as a judgment or decree of a court (section 27) and on online mediation (section 30). Until they commence, a settlement reached under this clause binds the parties as a contract. The clause is drafted to take effect under the Act as and when the relevant provisions are brought into force.

The clauses

Copy the one clause you choose into your contract.

Clause A: Tiered Resolution

Any dispute arising out of or in connection with this Agreement shall first be referred to good-faith negotiation between authorised representatives of the Parties, commenced by a notice of dispute filed on NoLegalPaisa ("NLP"), the online dispute resolution platform operated by Kaahmucnee Solution Private Limited, under the NLP Negotiation Rules. If the dispute is not settled within [fifteen (15)] days of service of that notice, or any longer period agreed in writing, it shall be referred to online mediation administered by NLP under the NLP Mediation Rules and, to the extent in force, the Mediation Act, 2023. If the dispute is not settled within forty-five (45) days of the mediator's appointment (extendable by up to thirty (30) days by written agreement), or the mediation otherwise ends without settlement, it shall be finally resolved by arbitration administered by NLP under the NLP Arbitration Rules and the Arbitration and Conciliation Act, 1996, before a sole arbitrator appointed under those Rules and not by any Party alone. The seat of arbitration shall be [Mumbai], India, the proceedings shall be conducted online in [English], and the award shall be final and

binding. Nothing in this clause prevents a Party from seeking urgent interim relief, from taking any step needed to prevent a claim becoming time-barred, or from exercising any right that cannot lawfully be excluded, including a consumer's right to approach a Consumer Commission.

Clause B: Negotiation

Any dispute arising out of or in connection with this Agreement shall, before any Party commences mediation, arbitration or court proceedings (where permitted), first be referred to good-faith negotiation between authorised representatives of the Parties, commenced by a notice of dispute filed on NoLegalPaisa ("NLP"), the online dispute resolution platform operated by Kaahmucjee Solution Private Limited, under the NLP Negotiation Rules. The Parties shall attempt to resolve the dispute within [fifteen (15)] days of service of that notice, or any longer period agreed in writing. The negotiation shall be confidential and without prejudice, and any settlement shall bind the Parties only when recorded in writing and signed by them. If the dispute is not settled within that period, any Party may pursue its remedies under this Agreement and the law. Nothing in this clause prevents a Party from seeking urgent interim relief, from taking any step needed to prevent a claim becoming time-barred, or from exercising any right that cannot lawfully be excluded, including a consumer's right to approach a Consumer Commission.

Clause C: Mediation

Any dispute arising out of or in connection with this Agreement shall, before any Party commences arbitration or court proceedings (where permitted), first be referred to online mediation administered by NoLegalPaisa ("NLP"), the online dispute resolution platform operated by Kaahmucjee Solution Private Limited, under the NLP Mediation Rules and, to the extent in force, the Mediation Act, 2023. The mediation shall be confidential and without prejudice, shall be conducted by an independent mediator from NLP's panel, jointly nominated by the Parties or failing that appointed by NLP, and shall be completed within forty-five (45) days of the mediator's appointment, extendable by up to thirty (30) days by written agreement. The place of mediation shall be [Mumbai], India. Any settlement shall be recorded in writing, signed by the Parties and authenticated by the mediator. If the dispute is not settled, any Party may pursue its remedies under this Agreement and the law. This clause does not replace any pre-institution mediation required by law. Nothing in this clause prevents a Party from seeking urgent interim relief, from taking any step needed to prevent a claim becoming time-barred, or from exercising any right that cannot lawfully be excluded, including a consumer's right to approach a Consumer Commission.

Clause D: Arbitration

Any dispute arising out of or in connection with this Agreement shall be finally resolved by arbitration administered by NoLegalPaisa ("NLP"), the online dispute resolution platform operated by Kaahmucjee Solution Private Limited, under the NLP Arbitration Rules and the Arbitration and Conciliation Act, 1996. The arbitral tribunal shall consist of a sole arbitrator appointed under those Rules and not by any Party alone. The seat of arbitration shall be [Mumbai], India, the proceedings shall be conducted online in [English], and the award shall be final and binding. Nothing in this clause prevents a Party from seeking interim measures under the Arbitration and Conciliation Act, 1996 or from exercising any right that cannot lawfully be excluded, including a consumer's right to approach a Consumer Commission.

Important

This model clause is published by Kaahmucjee Solution Private Limited, which owns and operates NoLegalPaisa, for general information only. It is not legal advice, and NLP does not advise any party on whether or how to use it. Whether a clause suits a particular contract depends on its facts, so parties should take independent legal advice. Proceedings under the clause are governed by the NLP Rules and the NLP Fee Schedule published at www.nolegalpaisa.com. The clause is intended for contracts between parties other than Kaahmucjee Solution Private Limited, and is not used for disputes to which it is itself a party.

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